



ENVIRONMENTAL POLICY

(Addresses CQC Quality Statement)

1.0 INTRODUCTION

- 1.1 As a company, we are committed to minimising the impact of the organisation's activities on the environment.
- 1.2 We will examine all our activities and their impact on our immediate environment and strive to continually monitor and improve.
- 1.3 We will seek to work with suppliers and other companies who have an environmental policy and environmental values which match ours.
- 1.4 We consider the environmental impact of all of our policies and procedures when they are updated and renewed and ensure environmental awareness is part of our governance framework.
- 1.5 We aim to meet or surpass any regulatory requirements which concern our environmental impact as a company.
- 1.6 As a company, we are aware of our impact on the environment in the following areas and will demonstrate through our work how we will address them.

2.0 POLICY

This policy exists to:

- 2.1 Demonstrate our awareness of the impact of the activities of the Service on the environment and meet the requirements of CQC Quality Statements.
- 2.2 Identify our commitment to working in a socially responsible manner which benefits both the local and wider environment.

3.0 STAFF AWARENESS

- 3.1 We will start to include the need to be environmentally aware in contracts of employment.
- 3.2 We discuss environmental awareness at induction and in training and other staff meetings.
- 3.3 We ensure all staff are aware of the content of this environmental policy.
- 3.4 Actively encourage staff to minimise waste wherever possible.



- 3.5 Keep staff informed of environmental issues that affect the organisation.
- 3.6 We will periodically audit environmental practice and share the findings with staff.

4.0 UTILITIES

- 4.1 We promote energy conservation by efficient use of gas, electricity and water, by:
- Using low energy lighting and other energy efficient rated products.
 - Turning off lighting and sockets when not in use.
 - Using proximity light switches where feasible.
 - We set our computers to enter sleep mode after 5 minutes of non-use.
 - Using thermostats to control heating.
 - Only heat rooms which are in use.
 - Ensuring boilers are serviced and maintained to maximise efficiency.
 - Fitting water saving devices.
 - Mending dripping taps.
- 4.2 We encourage staff to report faulty equipment which may be using more resources than necessary.
- 4.3 We consider and where viable purchase our utilities from suppliers with good environmental credentials.

5.0 SUPPLIERS

- 5.1 We Source and purchase products where possible which minimise impact on the environment, e.g.:
- Cleaning products which perform as well as standard products but which have a lesser environmental impact.
 - Products which use less / no / reusable packaging.
 - Products from sustainable sources where available.
- 5.2 We manage food waste by:
- Consideration of the amount prepared and wastage.
 - Purchasing from local suppliers where possible.
 - Purchasing foods which use less / no / reusable packaging.
 - Recycling where available.
- 5.3 We aim to buy less paper by committing more records to computer and other electronic storage media.
- 5.4 When replacing electrical items, we will replace them with energy efficient devices from reputable suppliers.
- 5.5 We aim to trade with organisations who have a commitment to the conservation of the environment.

6.0 GENERAL ENVIRONMENT

- 6.1 We ensure that the building's grounds are kept tidy and free from litter and greenery is encouraged to grow where appropriate.
- 6.2 We provide a variety of bins for different forms of waste management including making recycling easy to achieve.

7.0 TRANSPORTATION

- 7.1 We aim to adopt an environmentally sound transport strategy which minimises the effects on the environment of vehicles owned by the company and staff using transport.
- 7.2 Because we are aware of the environmental impact of pollution from motor vehicles, as a Service we:
- Minimise travel where possible, e.g. using video conferencing.
 - Encourage the use of public transport and bicycles where feasible.
 - Encourage staff to use environmentally more sustainable cars, e.g. electric and hybrid electric vehicles.
 - Consider the environmental impact of any company vehicles we run with a preference for using electric and hybrid electric vehicles.

8.0 WASTE MANAGEMENT

- 8.1 The Service has a contract with an authorised waste management contractor including for the management of recycling waste. The arrangements made comply with the requirements of environmental law.
- 8.2 We actively promote recycling both within our organisation, including among, Service Users, staff and visitors as well as amongst our suppliers.
- 8.3 Ensure that there are facilities available to manage recycling of the organisation's waste.

9.0 REVIEW OF POLICY

- 9.1 This policy was reviewed by: Amisha A. Allison

Designation: Registered Manager & Director

Date: 25 May 2025

- 9.2 This policy will be reviewed on or before 24 May 2026



DOCUMENTS TO BE USED WITH THIS POLICY

1. Other Policies

Putting Care Governance into Practice.
Waste Management Policy.

2. Procedures

None.

3. Forms & Logs

Record of Information Given to Staff Form.

4. Files & Books

DC-IGTSF Information Given to Staff File.

5. Legislation, Standards and Guidance

CQC Quality Statements.

Guidance for Managers

CQC Quality Statements

Key Question: Safe

Safe 5: Safe Environments

We detect and control potential risks in the care environment and make sure that the equipment, facilities and technology support the delivery of safe care.

Regulated regulations	CQC Compliance evidence can be found in:
Health and Social Care Act 2008 (Regulated Activities) 2014: Regulation 12 Safe care and treatment Regulation 15: Premises and equipment Regulation 17: Good governance	Environmental Policy Addresses the Quality Statement
I Statements	Compliance Source of evidence
1. I feel safe and am supported to understand and manage any risks.	Record of Information Given to Staff Record of Information Given to Service Users Health and Safety Medication Management Risk Management Policy Managing Staffing Levels and Staff Rotas

Processes	Compliance Source of evidence
1. Business continuity plans (including in response to extreme weather events)	Crisis Management and Service Continuity Plan Business Continuity Plan Extreme Weather Risk Assessment (Staff) Extreme Weather Risk Assessment (Service User) Crisis Management and Service Continuity
2. Environmental risk assessment	Environment policy
3. Equipment maintenance and calibration records	Maintenance of Equipment Record List of Equipment used in the home Food Temperature Record Premises and Equipment Safety Availability and Suitability of Equipment Cleaning and Decontamination of Equipment
4. Health and safety risk assessments	Risk Assessment Form- Moving and Handling Risk Assessment Form - Service Users Property Fire Safety Service Users Home Health and Safety Use of Technology Risk Management Policy Fire Risk Assessment Policy

5. Infection prevention and control audit and action plans	Infection Control Monitoring Form Infection Control and Decontamination Lessons Learned Infection control
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Well Led 8: Environmental sustainability – sustainable development

We understand any negative impact of our activities on the environment and we strive to make a positive contribution in reducing it and support people to do the same.

Regulated regulations	CQC Compliance evidence can be found in:
Health and Social Care Act 2008 (Regulated Activities) Regulations 2014: None cited	Environmental Policy Addresses the Quality Statement and regulated regulation.
I Statements	Compliance Source of evidence
None	None

Processes	Compliance Source of evidence
1. Green and carbon reduction plans and policies	Environmental Policy Purchasing of goods and services Approved Suppliers File
2. Processes for recycling	Putting Care Governance into Practice Waste Management Policy
3. Staff training in environmental sustainability	Staff Training Record Staff Training Matrix Staff Training

Managers will need to demonstrate to the CQC that they are complying with this Quality Statement, and I Statements by ensuring staff understand them and follow this procedure and other referenced documentation that provides sources of evidence.

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